

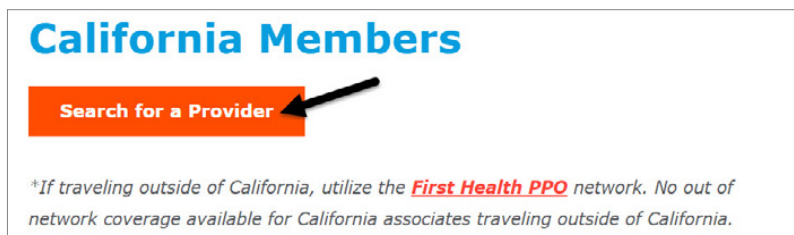
## CALIFORNIA MEMBERS

## How to find a provider

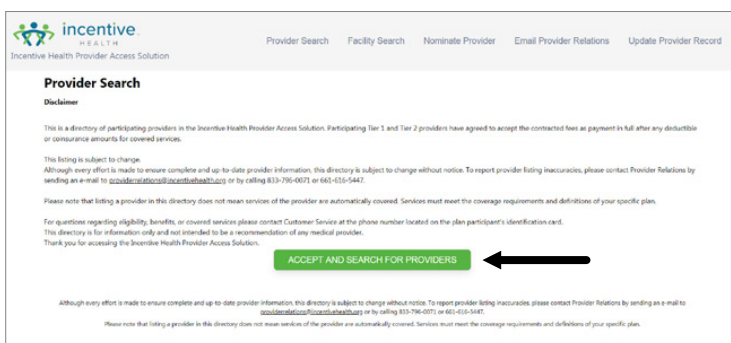
1. Visit [AdventistHealth.org/EmployeeHealthPlan](https://AdventistHealth.org/EmployeeHealthPlan) and select “Find a Provider.”



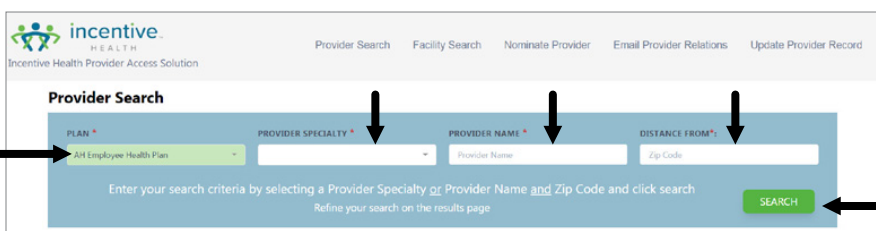
2. Select “California Members” from the list, then click “Search for a Provider.”



3. Click “Accept and search for providers.”



4. From the green “PLAN” dropdown menu, select “AH Employee Health Plan.” Then select a **Provider Specialty** or enter a **Provider Name** if you know it. Enter the zip code you are searching and click “Search.”



# CALIFORNIA MEMBERS How to find a provider

5. Your search will indicate whether the provider is in the Tier One or Tier Two benefit coverage level.

The screenshot shows the 'Provider Search' results for 'AH Employee Health Plan Provider Search'. The left-hand menu includes filters for 'Required Search Fields', 'Distance from Address', 'Specialty', 'Provider/Group Name', 'Search Filters', 'By Provider Address', 'Coverage Tiers', 'Languages', and 'Gender'. The main results area displays a list of providers with their details and coverage tiers. Two arrows point to the 'TIER 1' and 'TIER 2' labels for specific providers.

Provider Name	Address	Distance	Coverage Tier
Kenneth Franck	1370 Prairie City Road, Folsom, CA 95630	1.46 miles	TIER 1
Peter O'Malley	1370 Prairie City Road, Folsom, CA 95630	1.46 miles	TIER 1
Tareq El-Qoussy	271 Turn Pike Drive, Folsom, CA 95630	1.5 miles	TIER 1
Scott Budd, MD	1580 Creekside Dr Ste 200, Folsom, CA 95630	0.02 miles	TIER 2

6. If the provider is **not listed** in your search results, then the provider is out of network.

a. To search for an out-of-network provider, click **Edit** next to **Coverage Tiers** in the left-hand Search Filters menu. Then select **Tier 3.**

The screenshot shows the 'Search Filters' menu with 'Tier 3' selected under 'Coverage Tiers'. The main results area shows two providers, both listed as 'TIER 2'.

Provider Name	Address	Distance	Coverage Tier
Grace Blair, MD	6401 Coyle Ave Ste 316, Carmichael, CA 95608	8.99 miles	TIER 2
Gregory Blair, MD	6401 Coyle Ave Ste 316, Carmichael, CA 95608	8.99 miles	TIER 2

b. **OR** if your search did not return any results, click **Search Tier 3 Now.**

The screenshot shows the 'Provider Search' page with 'Showing 0 Results'. The left-hand menu includes filters for 'Required Search Fields', 'Distance from Address', 'Specialty', 'Provider/Group Name', 'Search Filters', 'By Provider Address', 'Coverage Tiers', 'Languages', and 'Gender'. The main results area displays a message about nominating a provider and a 'SEARCH TIER 3 NOW' button. An arrow points to the 'SEARCH TIER 3 NOW' button.

c. You will be redirected to HST's website to complete your out-of-network search.

**For questions or help finding a covered provider, call 800-441-2524.**